

Safeguarding Children, Young People & Adults Policy

Last Review: June 2023

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Safeguarding Children, Young People and Adults Policy

Trauma Treatment International

Context

Trauma Treatment International (TTI) is a Charitable Incorporated Organisation, registered 27 October 2017 and regulated by the Charity Commission. TTI currently (June 2023) operates through a consultancy model with a core team of 4 consultants (CEO, Head of Clinical Services, Partnerships Co-ordinator, Communications) and an Associate pool of ten self-employed Clinical and Counselling Psychologists. The core team are in the process of being moved to PAYE employment contracts. We have no regular volunteers.

TTI is registered in the UK but operates internationally, working in partnership with grassroots 'referral' organisations. Partnerships primarily focus on TTI training and organisational trauma support, which can be either in person or online. TTI also runs a trauma clinic for individuals suffering from PTSD, as a result of trauma, referred by a support organisation. The clinic is also mainly run online to enable TTI to offer trauma treatment to individuals regardless of location. In 2022 19 individuals accessed trauma treatment through the TTI Trauma Clinic and TTI provided training and support to 30 partner organisations and around 150 staff.

TTI's charitable objects are for the public benefit to preserve and protect good health and relieve the suffering of persons who suffer from psychological trauma as a result of their, or members of their families, having been subjected to mental or physical violence or abuse including (but not limited to) torture, human trafficking and slavery. In furtherance of these objects the CIO has the power to do all or any of the following:

- a) to provide treatment and assessment services for persons who suffer from psychological trauma as a result of their, or members of their families, having been subjected to mental or physical violence or abuse including (but not limited to) torture, human trafficking and slavery in order to eliminate, reduce or mitigate the effects of such psychological trauma and to relieve psychological distress suffered by individuals as a result of working with such persons;
- b) to assist other organisations to provide (or improve or enhance their ability to provide) services such as those described in paragraph a) above;
- c) to undertake research in order to improve the treatment and assessment of psychological trauma of the type described in paragraph a) above; and
- d) to educate the public, governmental and intergovernmental bodies and other organisations in relation to problems suffered by persons such as those described in paragraph a) above in order to contribute to the reduction of the incidence and effects of such psychological trauma and distress.

The following definitions apply in relation to these objects and powers:

"torture" as defined in The United Nations Convention against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment)

"human trafficking" as defined in United Nations Convention against Transnational Organized Crime (UNTOC) and the Protocols thereto

The Safeguarding Children, Young People and Adults Policy sets out our common belief and principles and describes the steps that will be taken by TTI to protect vulnerable beneficiaries. Where abuse or neglect has occurred, safeguarding relates to how we intervene and protect an individual by applying specific procedures. In developing this policy we have drawn upon The Care Act 2014.

Safeguarding is about:

- our duty of care
- avoiding harm to our beneficiaries by ensuring systems, policies and processes are in place to protect them
- both promoting welfare and protecting from harm

The policies and procedures shall apply equally to all individuals carrying out work on behalf of TTI, irrespective of location or activity.

- 'Individuals' is defined in the broadest sense of the word, for example employees, volunteers, interns, Trustees and other representatives of the organisation such as consultants, journalists and photographers commissioned on behalf of TTI who may come into contact with vulnerable beneficiaries or data concerning vulnerable beneficiaries.
- 'Activities' encompasses all activities undertaken by or on behalf of TTI

Charity Number: 1175429

Registered address: 15 Towton Road, London, SE27 9EE

Statements and Aims

Policy Statement

We recognise that the welfare of all children, young people and adults at risk, is paramount and that *all* have equal rights of protection. We have a duty of care when they are in our charge, and we will do everything we can to provide a safe and caring environment whilst they attend our activities.

Equal Opportunities Statement

We recognise that anyone can become subject to discrimination, harassment or victimisation because of:

- age
- culture
- disability
- gender reassignment
- marriage and civil partnership
- pregnancy and maternity,

- race
- religion or belief
- sex
- sexual orientation

Comments and actions that contribute to discrimination, harassment or victimisation are not acceptable and will be challenged. Such incidents will be recorded and shared with parents and carers, and the relevant agencies when necessary and appropriate.

We will:

- ✓ treat everyone with respect and celebrate their achievements,
- carefully recruit and select all staff whether paid or unpaid,
- ✓ respond to concerns and allegations appropriately.

When there are concerns about the welfare of any, child, young person or adult at risk, all responsible adults in our organisation are expected to share those concerns, without delay, with the Lead for Safeguarding (or the Deputy, if the Lead is unavailable).

Our policy is approved by our Board of Trustees and is reviewed and updated annually. We will publish and promote this policy to all staff, paid or unpaid, e.g. Trustees, staff team, clinical and counselling psychologists, volunteers, through induction, training and supervision. We endeavour to disseminate, as appropriate, this policy to all who come into contact with our organisation e.g., adults at risk, their support workers, carers, families and others, such as organisational partners and fundraisers.

Policy Aim

As members of SAFEcic, we aim at all times to attain best safeguarding practice throughout all our activities with adults at risk, their support workers, carers and families. We endeavour to provide a safe and friendly environment and celebrate all achievements. We will achieve this by adhering strictly to this policy, guidance and risk assessments. Our organisation holds current Public Liability Insurance which covers all our activities.

Safeguarding Personnel

Lead and Deputy for Safeguarding

Our Lead for Safeguarding is:

Name: Quen Geuter Job role: Chief Executive

Contact details: quen@tt-intl.org

Our Deputy for Safeguarding is:

Name: Sarah Whittaker

Job role: Head of Clinical Services Contact details: sarah@tt-intl.org

Their role is to oversee and ensure that our safeguarding policy, which includes eSafety, is fully implemented and that we attain SAFEcic standards.

Their responsibilities are:

- monitoring and recording concerns
- ✓ making referrals to social care, or police, as relevant, without delay
- ✓ liaison with other agencies
- ✓ arranging training for all staff

The Deputy for Safeguarding should be available to support or cover for the Lead. She will also handle any complaints or allegations against the Lead for Safeguarding if appropriate. It is important that the Lead and Deputy for Safeguarding are unconnected.

Line of accountability for safeguarding

The responsibility for safeguarding at board or committee level is shared between members. Safeguarding is on the organisation's risk register and we comply with Charity Commission guidelines on training around FGM, domestic abuse, as well as complying with the PREVENT duty. A Senior Member of the organisation at Board, Trustee, Governor or similar level should be appointed to take strategic responsibility for the organisation's safeguarding arrangements. This person should be unconnected to the Lead for Safeguarding and Deputy for Safeguarding and should have up to date and relevant training with the ability to develop knowledge, skills and expertise in safeguarding.

Senior Lead for Safeguarding

Our Senior Lead for Safeguarding is:

Name: Andrea Thompson

Job role: Chair

Contact details: andreacmcsparron@gmail.com
Change to Clinical Trustee once appointed

Why do we need a Safeguarding Policy?

All organisations that work or come into contact with children, young people and/or adults at risk need to have safeguarding policies and procedures in place.

Government guidance is clear that all organisations working with children, young people, adults at risk, parents, carers and/or families have responsibilities for safeguarding. It is important to remember that children, young people and adults at risk can also abuse and that such incidents fall into the remit of this policy.

To undertake these responsibilities, we:

- have senior managers and Trustees committed to safeguarding
- are clear about peoples' responsibilities and accountability
- have a culture of listening to adults at risk
- undertake safer recruitment practices for all staff and volunteers working with adults at risk
- have procedures for safeguarding adults at risk

- · have procedures for dealing with allegations against, and concerns about, any staff
- make sure staff, paid and unpaid, have mandatory induction and further safeguarding training, supervision, reviews and support
- · have agreements about working with other organisations and agencies

Definitions

Definition of a child/young person

There is no single law that defines the age of a child across the UK. The UN Convention on the Rights of the Child, ratified by the UK government in 1991, states that a child "means every human being below the age of eighteen years unless, under the law applicable to the child, majority is attained earlier" (Article1, Convention on the Rights of the Child, 1989).

A child is anyone who has not yet reached their 18th birthday (16th in Scotland).

Definition of an adult at risk

There is no single law that defines an adult at risk across the UK. An adult at risk is a person over the age of 18 years (16 in Scotland) and is:

- · having needs for care and support, and
- · experiencing, or is at risk of, abuse and neglect and
- as a result of those care needs, is unable to protect themselves from either the risk of, or the experience of abuse or neglect.

In some countries where TTI works there is no definition of an adult at risk, but TTI defines an adult at risk, and acts accordingly, according to UK law.

Related Policies

Data Protection

We will treat any personal information by which an individual can be identified, for example, name, address, and email, in accordance with the provisions of Data Protection Act 2018 (DPA 2018), and the UK General Data Protection Regulation (UK GDPR) and will not share information with any third party, except where required by law.

Confidentiality

This policy is in line with government guidance about confidentiality and these details will be made available to all staff, children, young children, adults at risk, parents and carers.

We fully endorse the principal of the welfare of children, young people and adults at risk, overriding any obligations of confidence we may hold to others. No one working, or involved, with our organisation can promise absolute confidentiality. Individual cases will only be shared or discussed on a "need to know" basis.

Whistleblowing

Whistleblowing is when someone raises a concern externally about a person or practice within the organisation, which will affect others in an illegal and or harmful way.

Our organisation promotes the sharing of any concerns regarding the safeguarding of children, young people and adults at risk as soon as possible with the Lead or Deputy for Safeguarding.

If individuals reporting their concerns within our organisation do not feel they have been acted upon then we support their right to report these concerns to the Local Authority Designated Office (LADO) (England and Wales only) social care services, the police, and /or the Charity Commission.

All media enquiries will be handled by Claire Owen, Communications Consultant for TTI.

Information Sharing

Timely and accurate written records play an essential role in safeguarding individuals, who may have suffered, are suffering or at significant risk of suffering harm. It is important that records are shared at the appropriate time when necessary. Within our organisation the decision to share written information, and with whom, will be undertaken by the Lead or the Deputy for safeguarding

Safer Recruitment

Our organisation is committed to safe recruitment in line with the relevant legislation and guidance from government and the Charity Commission for recruiting all staff, paid or unpaid. We do this by:

- advertising vacancies with a clear commitment required to safeguarding
- assigning all posts detailed job descriptions for paid staff and role descriptions for all volunteers
- obtaining full personal details via an application form (not CVs) with particular relevance to previous work with children, young people and adults at risk
- when a candidate is selected for interview the relevant criminal declaration form will be sent for completion as set out by the Rehabilitation of Offenders Act 1974, as amended
- always taking up two written references, one from the most recent employer or education establishment
- undertaking all interviews face to face, based on the job description
- ensuring at least one person on each interview panel will have undertaken Safer Recruitment training, in line with Charity Commission safe recruitment guidelines.
- having sound procedures and recording for interviewing to ensure we are satisfied, and can evidence that the applicant is appropriate and suitable

Any appointment will only be confirmed subject to:

- ✓ a satisfactory ID and criminal records check at the appropriate level (DBS), including Certificate of Good Conduct for foreign nationals and the <u>International Child Protection</u> <u>Certificate (ICPC)</u> for anyone who has lived in the UK and also travelled overseas
- ✓ a follow up of written references by telephone if relevant to the vacant post
- ✓ a check of essential qualifications
- ✓ confirmation of the Right to Work in the UK for employed personnel
- ✓ fitness to work as relevant

See Appendix for further information on the UK criminal records checks (DBS checks) required, according to TTI role.

Induction and Training

We have a clear induction and training strategy with clear job/role descriptions and responsibilities and all relevant procedures. All new staff, paid and unpaid, will receive induction training as soon as possible and sign to record they have:

- received and understood this policy
- been given any relevant resources
- understood the commitment to safeguarding training

When needed, staff will receive further safeguarding training, at the appropriate level, as soon as possible. We also agree a probationary period of 6 months with clear goals and then provide supervision for clinical staff on a monthly basis with Sarah Whittaker, Head of Clinical Services.

Updated safeguarding training is normally required every 2 years (online) or three years (face to face). Staff working directly with at risk groups will also undertake the free online government training for PREVENT Channel and FGM

Working Practices

Consent

When consent is required for any care, activity or intervention we will, unless it is an emergency, obtain consent from the individual if of sufficient age and or understanding.

Where relevant, we will ensure we fulfil our obligations under Child Care Law in terms of parental responsibility and Mental Capacity Legislation on supporting, where possible, the individual's right to make their own decisions. Any decisions made should be the least restrictive and recorded.

Staff Ratios to Children, Young People and Adults at Risk

There must always be a minimum of two responsible adults present for any TTI activities, outside of clinical treatment sessions (as per below).

Lone and One to One Working

We will avoid lone working, one to one working with children and adults at risk whenever possible to protect both individuals. The only situation where lone working is acceptable is a clinical setting, for example TTI's Trauma Clinic, and in this case TTI psychologists must abide by the BPS safeguarding policy and standards. A risk assessment will always be undertaken to ensure:

- ✓ the care or activity provided is suitable for one to one working,
- ✓ the lone worker has been recruited, trained and supervise to undertake this particular role,
- ✓ that health and safety issues have been identified and recommendations followed,
- ✓ safeguards are in place to protect individual's rights to safe working practice,

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- ✓ safeguards are in place in relation to strategies for emergency situations,
- ✓ relevant business insurance is in place for use of personal vehicles
- ✓ accurate and relevant written recording is maintained following any care and activity, signed and dated.

Home Visits

TTI staff and volunteers do not conduct home visits.

Young People who work in our Organisation

No young people under 18 work or volunteer in TTI.

Codes of Conduct

We aim to provide a safe environment free from discrimination, upholding and promoting equality, diversity and inclusion. We undertake to:

- ✓ treat all children and young people and adults at risk with respect and dignity
- ensure that their welfare and safety is paramount at all times
- ✓ maintain professional boundaries both face to face and when using technology
- ensure any intimate touch required, to carry out care, treatment or training is within relevant guidelines and is safe and appropriate. Intimate touch and care will always be part of a plan, agreed with the individual concerned, their parents or carers.
- ✓ always listen to individuals and take account of their wishes and feeling
- ✓ always act in a professional way and not accept bullying, swearing or other disruptive behaviour
- ✓ liaise openly with parents and carers
- ✓ only use physical contact if absolutely necessary
- ✓ avoid being alone with children, young people and adults at risk whenever possible
- ✓ in the case of clinical treatment by psychologists, TTI Associates will abide by BPS professional codes
 of conduct
- ✓ listen to, and act upon, any disclosures, allegations, or concerns of abuse
- ✓ participate in approved safeguarding training at appropriate levels
- ensure restraint is only used as part of an agreed plan by staff trained in the use of the particular restraint or as an emergency action to protect from harm. All use of restraint will be reported and recorded by the member of staff concerned to the Lead or Deputy for safeguarding and to the relevant manager.
- ✓ follow our safeguarding policy at all times
- ✓ make activities FUN and enjoyable

Recognising Abuse in Children Young People and Adults at Risk

The following list is for guidance only. It is important to be observant, listen to what is being said and record. e.g. is what you are observing and being told about an injury consistent with the injury?

- Abuse related to faith or belief
- Alcohol and Substance misuse
- Breast Ironing

- Carrying offensive weapons
- Child criminal and sexual exploitation including County Lines
- Child on child abuse, including sexual violence and upskirting
- Concealed pregnancy
- Criminal exploitation
- Discriminatory
- Domestic violence, including "honour" based abuse
- Emotional
- Exploitive use of technology
- Female Genital Mutilation (FGM)
- Financial or material abuse
- Forced marriage
- Gangs
- Gambling
- Hate and "mate" crime
- Hazing and initiation rites
- Hoarding
- Modern slavery
- Neglect and acts of omission
- Online safety
- Organisational or institutional
- Psychological
- Physical
- Radicalisation
- Self-neglect
- Sexual
- Trafficking

Handling Disclosures

When a disclosure is made by a child, young person or adult at risk it is important to remember to:

- take what you are being told seriously
- stay calm and reassure
- do not investigate
- do not delay

and always

- seek advice from the Lead or Deputy for Safeguarding
- make a careful recording of anything you are told or observe, date and sign.

A disclosure may come from someone telling you:

- they have or are being abused
- they have concerns about someone else

• they are themselves abusing or likely to abuse someone else

Responding to Concerns

Safeguarding Referral Flowchart

We ensure and emphasise that everyone in our organisation understand and know how to share any concerns immediately with the Lead or Deputy for Safeguarding. Everyone, including the Lead, Deputy and Additional Senior Lead for Safeguarding, will deal with concerns using the following:

Step One:

If you are worried a child, young person or adult at risk has been abused because:

☐ you have seen something

☐ someone says they have been abused

somebody else has told you they are concerned

there has been an allegation against a colleague

☐ there has been an anonymous allegation

an adult has disclosed that they were abused as a child

a child, young person or adult say they are abusing someone else.

Step Two:

Check this safeguarding policy for guidance. Talk to the Lead or Deputy for Safeguarding without delay. If they are implicated, then talk to your Additional Senior Lead

CONSULT, MONITOR AND RECORD Sign/Date/Time Include name and job role

Step Three:

The Lead, Deputy or Additional Senior Lead should refer the concern to the relevant adult's or children's social care service and/or the Police and follow up the referral in writing within 24 hours.

For England and Wales, in cases of allegations against a "person of trust" with a "duty of care" towards a child, the Local Authority Designated Officer (LADO) will co-ordinate the next procedural steps.

Under "whistle blowing", anyone can refer directly to the Police, social care services, LADO, the Charity Commission, Protect or the NSPCC (child concerns only) when they are concerned the organisation is not managing safeguarding concerns appropriately.

the welfare of a child or adult at risk from schools, colleges, health providers, GP practices, prisons or social care settings, you should refer to that organisation's Lead for Safeguarding in the first instance. Inform the Lead or Deputy of your organisation that you have referred a concern.

When the concern is about

Any consultations should not delay a referral.

In an emergency do not delay: dial 999

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Record Keeping

At all times when required, and especially where there is a safeguarding concern, we are committed to keeping records which are:

- recorded on a safeguarding incident form
- of sufficient details of child, young person or adult at risk to identify individual who is subject of concern and any significant others
- accurate and factual/based on fact, as a true record of:
 - o what has been monitored/observed
 - o what has been said and by whom
 - o what has given cause for concern
 - o what action has and/or will be taken including the reason for those actions
 - o the reason stated for no action being taken and by whom
- non judgmental
- timely within 24 hours
- signed and dated by the writer and co-signed by the Lead or Deputy
- shared as appropriate by the Lead or Deputy for Safeguarding
- stored safely and securely by the Lead or Deputy for Safeguarding

Handling Allegations / Dealing with Complaints / Disciplinary & Grievance Procedures

Our policies and procedures are in line with the statutory guidance, the Charity Commission guidelines, our disciplinary, complaints and grievance procedures. These will be made available to everyone.

Where a complaint or allegation has been made with regards to any inappropriate behaviour or poor practice, the Lead or Deputy will, in all cases, discuss the situation with social care services (the LADO with regards to children England and Wales only) and / or the police before making an open decision about the best way forward.

In the case where the Lead is implicated, the Deputy should be informed. In the exceptional circumstances that both are involved, the person concerned will inform the Senior Lead. If there is a belief that the concern has not been taken seriously or acted upon then any one can "Whistleblow"

With regards to disciplinary and grievance procedures, we will take no steps until we have fully discussed and agreed a strategy with social care services and / or the police, (the LADO, with regards to children England and Wales only). Any investigation will override the need to implement any such procedures. Our management are responsible for making referrals to the relevant:

- criminal records service (DBS)
- Regulatory Authority (Charity Commission)
- professional body (BPS)

Bullying and Harassment

Bullying and harassment can take many forms and include:

- physical violence including threats, verbal assaults and taunts, the destruction of property, extortion, unwanted sexual interest or contact
- indirect forms of bullying including ignoring a person and the withdrawal of friendship, malicious
 gossip and spreading rumours, abusive or oppressive graffiti, the use of social media, electronic
 messages and websites.
- it is often motivated by prejudice against certain groups for example on the grounds of race, religion, gender and disability

Whether directed at children, young people, adults at risk, staff, volunteers, parent and carers, bullying and harassment, physical and/or emotional abuse will not be tolerated. All such behaviour will be treated as a safeguarding concern when aimed at children, young people and or adults at risk. If children, young people and/or adults at risk are engaging in bullying or harassment it is also a safeguarding concern and should be reported to the Lead or Deputy for safeguarding.

We will:

- provide a culture of equality and respect for all with zero tolerance to any form of bullying or harassment
- report all incidents of bullying or harassment observed or disclosed, to the Lead or Deputy who will take the appropriate action
- take immediate steps to stop the behaviour and mitigate the effects of bullying and harassment
- record all incidents with observations and witness statements, and action taken, signed, timed and dated

eSafety

Why do we need to include eSafety?

Modern digital technology has made access to information and communication increasingly easy for everyone. This is especially so for those who cannot always go out to socialise and rely on websites for social networking, watching films, downloading music, buying lottery tickets, shopping etc. Government guidance is clear, that all organisations working with children, young people adults at risk, families, parents and carers have responsibilities. It is also important to remember, children, young people and adults at risk can also abuse and such incidents fall into the remit of this policy

eSafety Code of Conduct:

We expect everyone in our organisation to agree and sign up to our eSafety code of conduct to:

- 1. use the internet and other forms of communication in a sensible and polite way.
- 2. only access websites, send messages or access and use other resources that will not hurt or upset anybody.
- 3. seek permission if they want to use personal information or take photographs of other people.
- 4. report any concerns to the Lead or Deputy
- 5. not maintain confidentiality if there is a concern about the welfare of a child, young person or adult at risk.

What are the Risks?

There are many potential risks including:

- accessing inappropriate or illegal websites.
- receiving unwanted or upsetting texts, e-mail messages or images.
- being "groomed" by another with a view to meeting the child, young person or adult at risk for their own illegal purposes including sex, drugs or crime.
- sharing nudes or semi nudes.

- viewing or sending unacceptable material such as inciting hatred or violence.
- sending bullying messages or posting malicious details about others.
- ignoring copyright law by downloading e.g. music, videos, homework cheat materials etc.
- overspending on shopping and gambling sites.
- being at risk of identity fraud for money transactions.
- inappropriate relationships or prostitution.

What else might be of concern?

A child, young person or adult at risk who:

- is becoming secretive about where they are going to or who they are meeting.
- will not let you see what they are accessing online.
- is using a webcam in a closed area, away from other people.
- is accessing the web or using a mobile for long periods and at all hours
- clears the computer history every time they use it.
- receives unexpected money or gifts from people you don't know.
- does not appear to have the money they should have.

A person who:

- befriends a child, young person or adult at risk on the internet or by text messaging.
- has links to children, young people and/or adults at risk on their social media pages especially if they work in a position of care such as a sports coach or care worker.
- is secretive about what they are doing and who they are meeting.

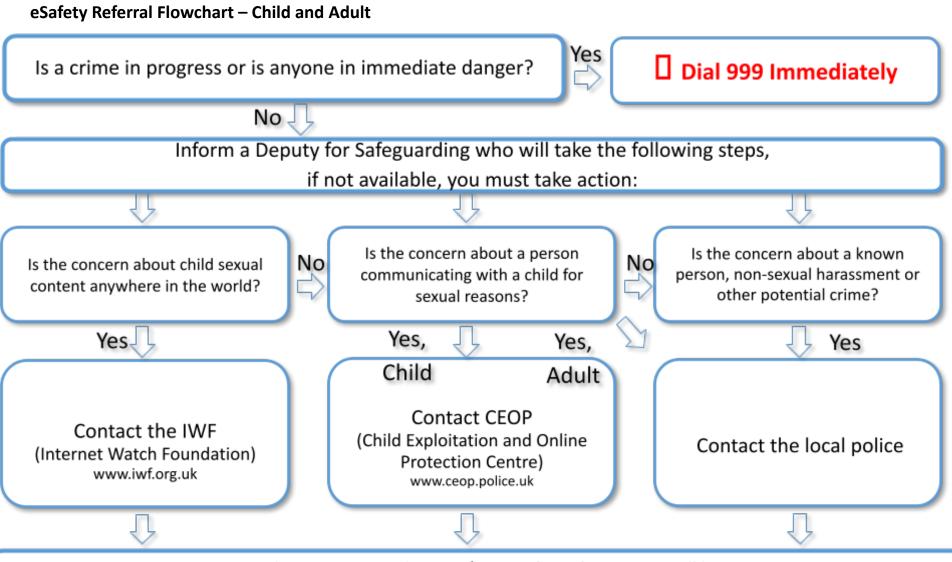
What do I do if I am concerned?

If you have any concerns, speak to the Lead or Deputy for Safeguarding. Remember:

- do not delay.
- do not investigate.
- seek advice from the Lead or Deputy
- make careful recording of anything you observe or are told







Record the concern and the Lead/Deputy for Safeguarding will liaise, await response, advise you and review eSafety arrangements as necessary.

Minimising the Risks

We will:

- talk to children, young people and adults at risk about what they are accessing online.
- ensure everyone uses PCs, iPads and other technology in a general space where we can monitor what is going on.
- explain the risks of giving out personal details online.
- talk about how people can be anyone they want to be online, e.g. by using misleading emails, photographs of other people, telling lies about their age, hobbies, school.
- encourage children, young people and adults at risk to think carefully about what
 photographs or videos they use online. They can be used and tampered with by
 other people, or they may not be appropriate.
- advise children, young people and adults at risk to only text, chat or webcam to people they know in real life.
- talk about how to identify SPAM messages or junk mail and how to delete them. This also applies to messages from people they do not know, or opening attachments.
- discuss how people hide their identities online and the importance of never meeting new online "friends" in real life.
- make sure children, young people and adults at risk understand they can always talk to us, or their parents and/or carers, about anything that makes them feel uncomfortable.
- look on the internet together for information about how to deal with or report problems. e.g. Thinkuknow
- talk about how/when information or images get on to the internet, they can never be erased.

Safeguarding Practical Guidance

Photography & Filming Guidance

Both still and moving images are key to recording the successes and achievements of children, young people and adults at risk in their lives and activities. However, it is vital to remember that images (especially digital images) can be used, shared, stored and/or distributed inappropriately, and that their storage and use must comply with the UK GDPR.

It is therefore important to be clear about:

- explaining to parents and carers why caution is necessary
- the purpose of images e.g. parent's and carer's own record, media and publicity etc
- the content required when using a professional photographer
- informing parents and seeking their consent for any publication or media use

- publishing only necessary identifying details alongside individual's photos in newspapers, websites etc
- taking photographs openly and away from sensitive areas (changing rooms, toilets, etc)
- the suitability of clothing e.g. swimsuits
- any group photos being taken only during the activity or on the premises
- all those taking photos signing a registration form, which also identifies the purpose and use of any images
- ensuring secure storage of all images
- identifying how long unused images will be retained
- identifying how long copies of published images will be retained

The above guidance applies to all still and moving images, however they are created (mobile phone, still camera, video camera etc). The type of equipment and the equipment's owner should also be recorded on the registration form.

Transport

TTI do not provide or organise transport.

Activities, Events and Visiting Speakers/Activity Leaders

We will always ensure visitors and activities undertaken are risk assessed and we are committed to:

- ensuring that those who run activities have the expertise, knowledge and skills to do so properly
- completing a risk assessment which involves identifying risks and the means of reducing or eliminating those risks for all activities or events
- risk assessing any changes being made to activities or events involving children, young people and adults at risk
- having a written plan in place if the event or activity has to be cancelled
- having a written plan in place in case of emergency including contact numbers
- implementing the required actions identified by the risk assessment process and reviewing the effectiveness of these on a regular basis

The Late Pick Up of a Child, Young Person or Adult at Risk

If attempts to contact the parent and nominated emergency contact fail, then the supervising adult should wait with the child, young person or adult at risk with other staff, volunteers or parents wherever possible.

Staff, paid and unpaid, should avoid:

- taking the child, young person or adult at risk home or to another location
- waiting alone with the child, young person or adult at risk in a vehicle or at the venue
- sending the child young person or adult at risk home with another person, without

parental consent

• leaving the child young person or adult at risk alone.

If all attempts to make contact fail, it may be advisable to contact the police for advice.

Child, Young Person or Adult goes Missing

If a child, young person or adult at risk goes missing from the group or organisation it should be reported to the police. Use 999 where there is a concern that they cannot be found or are vulnerable.

A missing person may be assessed as 'at risk' if they fit one or more of the following categories.

- is under 16
- has expressed feelings of suicide
- · has dementia
- has been acting totally out of character
- has mental health issues
- is under increased stress
- has an illness or a physical disability
- has a learning disability
- is in need of regular medication/care

The Lead or Deputy for Safeguarding should be informed as soon as possible, and all details and actions recorded dated timed and signed.

First Aid

Our First Aiders have completed specific training as set out by the Health and Safety Executive (HSE). They hold valid and up to date certificates of competence issued by an organisation whose training and qualifications are approved by the HSE.

The duties of a First Aider are:

- to give immediate first aid to children, young people, adults at risk, staff or visitors when needed
- to ensure that an ambulance or other professional medical help is called when necessary

Our organisation undertakes to ensure there is always a trained First Aider on site at our venues or, if other venues used such as schools, that they have appropriate first aid cover.

We also provide training and guidance on dealing with hazardous materials such as blood, other bodily fluids and chemicals. We ensure sufficient equipment is available to deal with accidents or spillage.

All incidents will be reported and recorded in the First Aid and Incident Accident Books

Buildings and Venues

Safeguarding risk assessments will be carried out on all building and venues used by our organisation.

The safeguarding risk assessment should cover:

- access especially how people enter and leave the building
- signing in protocol
- use of keys
- toilets and changing rooms
- any outside space
- car parks
- any other relevant issues

Ethical fundraising

We are committed to our fundraising being:

- Legal: All fundraising must meet the requirements of the law.
- **Open:** Fundraisers must be open with the public about their processes and must be willing to explain (where appropriate) if they are asked for more information.
- **Honest:** Fundraisers must act with integrity and must not mislead the public about the cause they are fundraising for or the way a donation will be used.
- **Respectful:** Fundraisers must demonstrate respect whenever they have contact with any member of the public.

SAFEcic Recommendations

In order to attain the highest standards of safeguarding practice, everybody needs to be vigilant in adhering to this policy and also assessing the risks of their own work and activities. These risk assessments will be carried out annually by the Lead and/or Deputy. However, it is the responsibility of everyone to draw attention to practices and procedures that they are unhappy or uncomfortable with.

It is only through adopting SAFEcic policies and practices that we can all be confident we have done everything we can to safeguard the children, young people and adults at risk in our care.

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This policy was agreed and disseminated on 9 June 2023 and will be reviewed annually or when there are substantial organisational changes.

Policy Review Date: 9 June 2023
Signed:
Lead for Safeguarding:
Deputy for Safeguarding:
Senior Lead for Safeguarding:
Date:
Date of next review: 9 June 2024

UK DBS Check Appendix Levels of DBS Check Required According To Role At Trauma Treatment International

July 2023

	Standard DBS	Enhanced DBS
Clinical staff and Associates		✓ *
Managers of clinical staff/associates		✓
Non-clinical staff	✓	
Clinical volunteers		1
Non-clinical volunteers	✓	
Trustees		✓

^{*}For clinical roles this should include a check against the Adults Barred List

DBS application process

- All Clinical Associates must either: (1) provide TTI with results of a recent Enhanced DBS check (including check against Adults Barred List), (2) agree to TTI conducting an Enhanced DBS check, paid for by the Associate
- TTI will conduct Enhanced DBS checks for staff and volunteers (including Trustees) as per the chart above
- Non-clinical staff will be DBS checked by TTI as part of the safe recruitment process
- Non-clinical volunteers should self-apply for their DBS check and TTI will cover the cost

International Appendix to Safeguarding Children, Young People and Adults Policy

July 2023

Managing Safeguarding Concerns Which Occur Overseas

Your safeguarding concern is about;

A child, young person or an adult who may be at risk

An adult working for you

The manager of an activity

You will

- Speak to the Lead or Deputy at Head Office
- Record, date, time and sign

The Lead or Deputy will:

- Consider all the information and contact local Social Care Services (if available), or the Police, where doing so doesn't put the child or adult at risk in danger of further harm
- Follow safeguarding and whistleblowing procedures of local charity partner.
- Follow up the referral in writing
- 4. If a child, inform relevant Embassy/High Commission/Consulate if the child is travelling
- 5. Obtain a copy of the Police/Social Care Services report
- 6. Liaise with the agencies
- 7. Contact parents/carers if advised by the agencies to do so
- 7. Update senior management as appropriate
- Record, date, time and sign all actions/discussions

The Senior Management Team will:

- Deal with any Media interest
- Seek legal advice if necessary

Local agencies will lead all further actions



Store file and update the lead for safeguarding

UK Citizens:

- Await advice from social services or the Local Authority Designated Officer (LADO for child allegations only, for those whose home address is in England), including possible referral to Disclosure and Barring Service (DBS)
- 2.Record, date, time and sign any actions

Foreign Nationals:

- Await advice and direction from local agencies
- Record, date, time and sign any actions

FOR FOREIGN NATIONALS

Where there has been an allegation, complaint, disciplinary or grievance reported then the Lead or Deputy will liaise and be advised by local agencies in the relevant country and apply internal disciplinary procedures when appropriate and advised.

Charity Commission Guidance for Charities Working Abroad

You must:

- be aware of different risks for staff, volunteers and beneficiaries who are overseas
- have suitable reporting and monitoring processes in place for any work overseas
- monitor where you work for any changes or new safety systems which are needed

Challenges of working overseas include:

- different cultures, practices or legal systems
- an unstable environment, like a conflict zone
- working with many partners

You should apply the same practices as in England and Wales and make sure you comply with any extra requirements of the other country. Follow The Core Humanitarian Standard on Quality and Accountability for overseas humanitarian work and the Inter-Agency Standards for Protection from Sexual Exploitation and Abuse if relevant.

You must know when:

- to report issues to law enforcement in the country you are working in
- you also need to report to police in the UK

You can find resources online to help with working overseas. These include:

- The International Committee of the Red Cross's code of conduct for NGOs in disaster relief
- 2. <u>Safeguarding against Sexual Exploitation and Abuse and Sexual Harassment (SEAH) in</u> the aid sector
- 3. <u>BOND</u>, the UK network for organisations working in international development Only use templates that are appropriate for your charity.



Making Safeguarding Referrals (International)

Important Contact Information: Police (emergency) Other Organisation/s Name/s Telephone Lead for Safeguarding name and contact telephone number: Deputy for Safeguarding contact telephone number:

Make sure you follow up your referral by:

- Making a factual written record of what concerned you, within 24 hours; signed, dated and timed
- Completing a Safeguarding Incident Form and pass it on to Lead or Deputy for Safeguarding.

In an Emergency, do not delay:

Ring the police

This card should be kept close to hand by your telephone or displayed in a relevant area.